SAP Business One 9.3
Release Highlights

Rollout Services, SAP
August, 2017

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A comprehensive business solution & platform for connected SMBs.
# SAP Business One 9.3 Highlights (1/2)

## Administration
- Authorization Simplification
- Import from Excel Updates
- Approval Procedure Enhancements
- Quick Copy & DTW supports Additional Objects
- My Settings Support
- Change Log Clean-up Utility
- Multi-Branch Supports Data Ownership
- Multi-Branch Filtering & Transaction Updates
- License Updates
- HTML based Online Help

## Sales | Purchasing | Service
- Return Merchandise Authorization (RMA)
- Gross Price Redesign
- Price List Updates
- Campaign Management Updates
- Blanket Agreement Enhancements
- Electronic AP Invoice Updates
- CRM Simplification

## Financial Management
- Internal Cost Accounting Transactions
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- Chart of Accounts Alignment & Usability
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- New IFRS 15 Revenue Recognition Standard*
- Scheduled Batch Transactions for Payments
- Electronic File Layout Templates

## Production
- Simple Production Routing

## Project Management
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## Inventory | Distribution
- UoM Batch Selection

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*Localisation specific
SAP Business One 9.3 Highlights (2/2)

**Business Intelligence**
- Analytics Portal
- Pervasive Analytics Designer Update
- New Cockpit Templates

**Platform | Extensibility**
- Web-Based Workflow Management
- Company Specific Mailer Configuration
- New DI/UI Objects Exposure & Enhancements
- Microsoft Visual Studio 2015
- X-App Supports Single Sign On
- Optimized Login Connection
- Electronic File Manager support on Linux
- Performance Optimization
- Improved Security

**Lifecycle Management**
- SAP Business One Components
- Embedded Incident Reporting
- System Landscape Directory Enhancements
- Remote Support Platform 3.2 Updates

*Localisation specific*
Authorization Simplification

Feature
- Authorization Groups renamed to User Groups and relocated under Setup - General.
- 3 Categories:
  - Authorization: User authorizations with validity dates; individual users within the User Group can have further refined validity dates.
  - Form Settings: User form settings.
  - Cross All Types: Applies to all types.
- Copy Form Settings now has a Groups tab; all users in the chosen group inherit the form settings.

Benefit
- Manage temporary authorizations.
- Quickly apply form setting defaults to a group of users.
Approval Procedure Enhancements

Feature

- Enable updating a previously approved draft document with status Pending/Approved and initiating the approval process again.
- Enable updating a previously approved document and initiating the approval process again.

Benefit

- Ensures approval is obtained every time the approval criteria have been triggered whether adding or updating the document.
The User – Setup form is enhanced to include various user-specific options, that previously used to be in the General Settings form.

New icon on the toolbar enables users to access their user setup form and personalize it.

The User Defaults form is extended and includes Font & Background tab.

Better accuracy and clarity of company level settings vs. user-level settings.

Enhanced usability – all users gain access rights to their own personal preferences (subject to authorizations).

Better coverage of user defaults settings, enables more efficient implementation.
Import from Excel (1/2)

Feature
- Journal Entries added to Import from Excel.
- Import Serial and Batch numbers from Excel.
- Additional Authorizations added for data import.

Benefit
- Simpler, efficient import process.
- DTW not required for importing these objects.
Import from Excel (2/2)

**Feature**
- Import Journal Entry from Excel.
- Import G/L and BP Opening Balances from Excel.

**Benefit**
- Simpler, efficient import process.
- DTW not required for importing these objects.
**Change Log Cleanup Utility**

**Feature**
- New Change Log Cleanup Utility available.
- Enables users to clean out the change log to reduce the size of a company database.
- Users have the ability to determine which objects from the change log entries should be deleted and restrict the deletion to a specific date range.
- Utility subject to appropriate user authorisation.

**Benefit**
- Improve performance when running upgrades due to reducing amount of data to be upgraded.
- Companies running SAP Business One for a long time with a large change log are able to delete old changes that were registered.
Quick Copy

Feature
- Ability to copy data directly to target companies.
- Allows copying to a target company when connections exist to that company.

Benefit
- Saves time and effort without the need to copy data to a file first and then import the file into the target company database.
- Useful when copying data between test DBs and production company DBs.
- Users no longer need to be disconnected and interrupted during the data copying process.
License Updates

**Feature**
- As of release 9.3, a new license file will need to be generated and imported for every new minor (9.x) release.
- A watermark will be displayed on the bottom right of the SAP Business One desktop and the information sourced from the license file.
- The watermark will appear at each login and can be closed by the user by clicking on the SAP Business One icon.

**Benefit**
- Visibility for customers/end users to obtain relevant information about their licensed system.
- The new license file is more secure and protects the misuse of licenses.
### Administration

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
<th>Localization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multi-Branch Supporting Data Ownership</td>
<td>When managing multiple branches the system can be set such that a user’s access to BPs and Documents is possible only when the BPs'/Documents’ branch assignment matches the user’s branch assignment.</td>
<td>All</td>
</tr>
<tr>
<td>Multi-Branch Filtering and Transactions</td>
<td>Conversely, with the filtering functionality, in the choose from lists, the user is restricted to BPs and Documents having the same branch assignment. The user can, however, access all BPs/Documents by typing in the exact code/number. Additionally, reports can be filtered by branch selection.</td>
<td>All</td>
</tr>
<tr>
<td>HTML based Online Help</td>
<td>We now support HTML based Online Help files.</td>
<td>All</td>
</tr>
</tbody>
</table>
Sales | Purchasing | Service
SAP Business One 9.3
Feature

- Create a Return Request (A/R) or Goods Return Request (A/P).
- This pre-step for the return document includes the agreed quantities, prices, return reason and return action before the goods are actually returned.
- For Goods Return Request you can manage serials and batches.
- Request transaction creates an allocation on the item master record.

Benefit

- Enables management and tracking of the return process.
- Increased transparency.
Feature

- Return Requests and Goods Return Requests can now be:
  - Listed within Open Items List.
  - Added to a Service Call.

Benefit

- Additional reporting.
- Incorporate returns process into Service Calls.
Gross Price Mode

Feature
- Use Gross or Net prices in documents.
- Maintain Gross or Net pricelists.
- BP price mode setting drives use of Gross or Net prices in documents

Benefit
- Supports retail businesses
- Streamlined gross price calculation method
Price Lists (1/2)

Feature
- Define price per pricing unit, e.g. price per 1000 units of a given item.
- Price list reflects this with the additional field Pricing Unit.

Benefit
- Accurate pricing for small value items.
Price Lists (2/2)

Feature
- Pricing hierarchy per BP – options to override the existing logic for selecting effective prices by applying the highest/lowest price per BP.
- Special prices can be limited by an active period.

Benefit
- More flexible pricing functionality by BP.
- Minimize incorrect discounting and maximizing revenue.
- Increase productivity and simplify customization.
Centralized CRM Module

Feature
- New module “CRM” is added under the financials module, listing all the functions related to CRM.

Benefit
- Centralized CRM module enhances usability and increases productivity.
CRM Enhancements

Feature

- Activity can be assigned to multiple users/employees; respective recipient lists can be created and maintained for this purpose.
- Activities Overview indicates handlers, be it single or multiple.

Benefit

- Increases efficiency - no need to create an activity for each user.
Campaign Management

Feature
- Manage authorisations for generating and executing campaigns.
- Load saved campaigns, executed or non-executed.
- Find function added to the following forms:
  - Target Group Details
  - Target BPs in Manual Campaign
  - Target BPs in Campaign Generation Wizard
- Campaign List – Selection Criteria expanded to enable filtering by linked Documents.
- Sales Amount and Gross Profit reflected in Campaign List.

Benefit
- Users can differentiate between executed and non-executed campaigns.
- Improved usability and analysis of campaign successes and failures.
- More easily search for details within a target BP list.
- Greater control over campaign execution.
Blanket Agreements (1/2)

Feature

- Determine exchange rate in blanket agreement when BP currency is foreign currency and blanket agreement is managed on the document header.
- Enable updating planned amount, planned quantity, and price in blanket agreement that is linked to other documents.
- Add committed/ordered qty/amount to Details tab.
- Control the deviation from blanket agreement planned amount or planned quantity.
- Determine shipment type within the blanket agreement.
- Payment Method and Payment Terms in the blanket agreement can be determined when the blanket agreement is not managed on the document header.
- When no document is linked to the blanket agreement, you are able to update the Start Date.
- Option to automatically assign a valid Blanket Agreement where no default Blanket Agreement is chosen from many and only one is valid.
- Manage customer/vendor reference no. in blanket agreement.
- Display document status in Documents tab.
- Manage project code in blanket agreement.
Blanket Agreements (2/2)

Benefit

- Exchange rates can be an agreed blanket agreement term.
- Increases flexibility and productivity - user can update the blanket agreement terms instead of creating new one.
- Easily track committed/ordered qty/amount in blanket agreement which is not delivered yet.
- Better control over the purchasing process by blocking deviations from blanket agreements.
<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
<th>Localization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Partner Master Data</td>
<td>Changing details in payment terms can be set to apply to new Business Partners only.</td>
<td>All</td>
</tr>
<tr>
<td>Electronic Documents</td>
<td>You can import XML electronic AP documents with possibility to define import formats per document type using Electronic File Manager (EFM). A new Web Service is available as a SAP Business One Integration Framework (B1iF) package for easier and stable creation of Electronic Documents and related electronic communication.</td>
<td>All</td>
</tr>
</tbody>
</table>
Financial Management
SAP Business One 9.3
Financial Scenario Updates (1/3)

Feature
- Additional drawers in the Chart Of Accounts (CoA) - total of 10 drawers in all localizations.
- New Level field available to expand/collapse account listing directly in the CoA form.
- Primary Closing Account can be defined per P&L Account (Applicable to certain localizations only).

Benefit
- Better support for large enterprise customers and decreases maintenance costs.
- Accurate period closing.
Financial Scenario Updates (2/3)

Feature

- Additional new category introduced - Trial Balance.
- All categories have predefined sub-categories with ability to define new ones for Balance Sheet and Profit and Loss.
- Restrict the account balance to within a range with ability to block posting.

Benefit

- Categories can help in consolidating large enterprises.
- Better control over account balances.
Financial Scenario Updates (3/3)

Feature

- Journal Entry Remarks can be made mandatory for Header, Rows or both.
- Remark Template to maintain defaults in rows.

Benefit

- Enforce best practices and auditability.
Cost Accounting Ledger (1/3)

Feature

- Maintain separate numbering series marked as “Cost Accounting Adjustment Only”.
- New transaction called “Cost Center Transfer” for allocating costs between cost centers.
- Flag for “Cost Accounting Adjustment Only” restricts use of the account to cost accounting transactions.

Benefit

- Better management of costs to Cost Centers.
- Audit trail can be maintained by department based on dedicated numbering series.
Cost Accounting Ledger (2/3)

Feature
- Allocate costs to correct cost centers directly from the Distribution report.

Benefit
- Quicker cost reallocation.
- Increase productivity.
Cost Accounting Ledger (3/3)

**Feature**
- Set up Default Series and Default GL Account to automatically populate Cost Accounting Adjustment transactions.
- Journal Voucher adapted to cater for Cost Accounting Adjustment transactions.

**Benefit**
- Journal Vouchers aligned with Journal entry functionality.
GL Account Determination Matrix

Feature

- Up to 5 user defined fields can be managed in the determination criteria screen.
- You can use these 5 UDFs in defining the rules in the Advanced G/L Account Determination Rules screen.
- Options available:
  - All – criteria not relevant
  - Empty – field must be empty
  - Filled – field must have a value
  - Enter Value – field has a specific value

Benefit

- More flexibility in determining account to be posted to based on business criteria.
Integrated Payment Engine

Feature

- Integrated bank file created when Electronic File Manager (EFM) designed outbound bank file formats are linked to the payment method selected in the Payment Wizard.
- Note: Historical .dll bank file formats not designed with the EFM addon still require the Payment Engine Add-on.

Benefit

- Smoother and faster execution of payments and creation of bank files sent to house bank and/or customer bank.
- Payment wizard is more intuitive.
- No need to install the separate add-on, less time consuming and ready to use after installation.
Scheduled Batch Processing

Feature

- Leverage the service layer for parallel processing on the server-side.
- Tasks are dispatched and scheduled in the Job Server.
- Payment Wizard transactions will initially be supported.
- New Execute Payment Run on Server option in the Payment Wizard with ability to schedule a specific date and time.

Benefit

- Handle heavy transactions with parallel processing.
- Allows users to close the payment wizard form or even the B1 client as the task is running on the server side.
- Reduces the load on the client side by scheduling a future date and time for processing on the server.
- Faster processing time for large transactions.
Electronic File Layout Templates

**Feature**
- Export SAP Business One form data into various file formats using XML. See [SAP Note](#).
- Create Crystal reports out of the XML and assign required fields inside EFM mapping file.
- Assign EFM GEP files as electronic file for any report.

**Benefit**
- Flexible generation of output files.
- One click user experience with generation of electronic reports with simple print preview.
### Feature

#### IFRS Revenue Recognition Enhancements
In addition to Blanket Agreement (BA) enhancements, following features also help fulfil the new IFRS 15 Standard: Revenue from contracts with customers:
- Currency handling on BA
- Approval procedures for BA

#### Manage Change Log for Block Negative Inventory By
Support viewing history of changes made to the setting: Block Negative Inventory By.
The fields BlockZero and NegStoLv in table CINF are moved to table OADM.
Project Management
SAP Business One 9.3
Project Management (1/3)

Feature

- The context menu links to:
  - Project Overview form detailing the entire project and its hierarchical structure in one table.
  - Time Sheet Report.
- Create stage dependencies across different project levels including subprojects.
- New column under Stages tab - Finished Date allows users to define an actual finish date of each stage which can be compared to the planned end date.
- A Stage ID field has been created to better link projects to marketing documents and employee time sheets.
- A new Time Sheet Report clearly displays the link between a project and time worked on the project by employee.
- Under Documents and Work Orders section, a new Chargeable tick box field indicates if a connected document line is chargeable to a customer.
- Additional project related information is added to the Activity form and users can also set an activity relevant for project billing.
Feature

- New Billing Document Generation Wizard allows users to recharge costs or bill a project.
- The billing wizard collects open document lines and billable items connected to the project for invoicing.
- Creates AR Delivery or AR Invoice documents based on the project data stored in the Project Management form.

Benefit

- Users have a holistic overview of projects and detailed information related to each project.
- Increases productivity and transparency.
- The billing wizard streamlines the standard billing or milestone billing process and helps improve efficiency.
Feature

- Access a Gantt Chart via context menu in Project window.
- The Gantt Chart visualizes the project as a whole.

Benefit
- More transparency, increased productivity, and enhanced usability.
Production
SAP Business One 9.3
## Resource Capacity

**Feature**
- Supports Single Run Capacity which is the available daily capacity of a single resource unit, assuming a Production Order can only be produced on one resource unit at a time.
- Ability to calculate Single Run Capacity by including and/or excluding Daily Capacity Factors.
- Ability to set daily capacity basis using ‘Set Internal Capacity to Single Run Capacity’ which will allocate a default budgeted capacity of hours per day.
- Resource Capacity window will highlight the maximum daily single run capacity available.

**Benefit**
- Ability to differentiate between Daily Capacity and Single Run Capacity by including and/or excluding Daily Capacity Factors.
- Supports production orders that are only able to be produced on a single machine.
- Reflects the number of capacity resources a production order can consume on each working day.
## Feature

- New routing function facilitates production processing through a defined sequence of production stages.
- A new *Routing Stage – Setup* window allows you to define Route Stages.
- Multiple routing stages are added into Production Order structures.
- Allows you to define the route sequence of any combination of Production Order line types.
- New *Priority* field allows you to manually enter a priority of the Production Order. The lower the number, the more important the Production Order.
- An ability to control stage start and end dates with a new *Routing Date Calculation* field to choose *On Start Date, On End Date, Start Date Forwards* or *End Date Backwards*. This can automatically calculate date dependences between route stages in the Production Order.
- The *Issue Components* window allows you to filter which Production Order component lines will be passed into the drawn document.

### Production Routing (1/2)

<table>
<thead>
<tr>
<th>Route Stages - Setup</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Code</strong></td>
</tr>
<tr>
<td>1</td>
</tr>
<tr>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Priority</th>
<th>Routing Date Calculation</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>On Start Date</td>
</tr>
<tr>
<td>20</td>
<td>On End Date</td>
</tr>
<tr>
<td>30</td>
<td>On Start Date Forwards</td>
</tr>
<tr>
<td>40</td>
<td>On End Date Backwards</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Components</th>
<th>Selection Criteria</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type</strong></td>
<td><strong>Description</strong></td>
</tr>
<tr>
<td>1</td>
<td>Item P10001 PC - PA 145 GDR 5 1</td>
</tr>
<tr>
<td>2</td>
<td>Resource R300005 Assembly Machine 1</td>
</tr>
<tr>
<td>3</td>
<td>Item AM0013 LS Assembly 1161 1</td>
</tr>
<tr>
<td>4</td>
<td>Item L10001 Labour 1</td>
</tr>
<tr>
<td>5</td>
<td>Resource R300005 Senior Technician 2</td>
</tr>
<tr>
<td>6</td>
<td>Item R18001 Other 1</td>
</tr>
</tbody>
</table>

### Issue Components - Selection Criteria

<table>
<thead>
<tr>
<th>Route Sequence</th>
<th>Item and Resource</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Item and Resource</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Issue Components - Selection Criteria</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Quantity of Parent Items</strong></td>
</tr>
<tr>
<td>20</td>
</tr>
</tbody>
</table>
Production Routing (2/2)

Feature

- The Pick & Pack Manager has been renamed to Pick Pack and Production Manager.
- New fields to the Open, Released and Picked Drawers make it usable as a simple Production Manager console, such as Route Stage, Route Sequence, Product No. and Production Priority.
- Filter your selection criteria by a number of Production Order attributes such as Start Date, Route Stage, Route Sequence and Production Priority.

Benefit

- Ability to plan, execute and manage basic route based production.
- A significant enhancement for all businesses with a light production requirement.
- Enables greater control over production-related item and resource component management.
- Provides an estimated understanding of when component demand may be required.
Inventory | Distribution
SAP Business One 9.3
Unit of Measure (UoM)

**Feature**
- View batch quantities in terms of the document UoM from which the Batch assignment/allocation screen is triggered.

**Benefit**
- Less confusion: batch selection corresponds to quantity in the document and not the Inventory (storage) UoM.
- Increase warehousing efficiency.
### Inventory | Distribution

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
<th>Localization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drop-Ship Warehouse in Template BOM</td>
<td>Drop-Ship warehouse is now available to be chosen in a BOM of type Template.</td>
<td>All</td>
</tr>
</tbody>
</table>
Business Intelligence
SAP Business One 9.3
## Analytical Portal (1/2)

### Feature

- **Ability to publish and share documents via the Analytical Portal for:**
  - Crystal Reports
  - MS Excel
- **Access the Analytical Portal by using Google Chrome via this URL:**
  https://<hana-server>:<Port>/Portal
- **Ability to access the Analytical Portal for every user but only authorized reports are being displayed**
- **The authorized documents can be downloaded or run in different formats:**
  - MS Excel – PDF, Excel or HTML
  - Crystal Reports – PDF
- **It is not necessary to have an SAP Business One Client or MS Excel installed on client side.**
- **The documents can be run on different devices such as a web client or mobile device.**
- **On Premise and On Demand users are supported.**
Feature

- Favorite Reports tab appears when a minimum of one report is marked as a favorite.
- Documents can be downloaded directly, or scheduled (daily, weekly, monthly) and sent via mail.
- Report runs (scheduled or manual) are saved in the Report History area:
  - Information like report name, type, start date time, run status etc. are listed.
  - The report result can be downloaded and viewed.
  - The maximum number of report results for each report scheduling task can be configured.

Benefit

- Provides an overview of scheduled reports and historical data.
- Documents can be scheduled and are available on different devices.
New Cockpit Templates 1/2

**Feature**
- New Cockpit Templates available for Finance, Sales, Purchase and Inventory
- Users can create own Cockpit Templates and set them as Public
- Selection of available Cockpit Templates via “Select Templates” button
- Choose the template which should be shown

**Benefit**
- Possibility to create different views
- More flexibility
- Create different Cockpit views for different roles or for test purposes
New Cockpit Templates 2/2

Feature

- Newly created Cockpit Templates can be published to all users
- To do this special authorization is necessary
- Cockpit template can be assigned by a power user to special user groups
- For each system authorization group a default Cockpit Template is available
- Only one template can be assigned to one default authorization group

Benefit

- Possibility to create different Cockpit views
- Central template management and assignment
Feature

- User can enable the Time Slider function.
- After enabling Time Slider, empty data records are shown in the Dashboard.
- Empty data records are shown as zero.

Benefit

- All units of time (day, month, week, year etc.) are shown in the Dashboard.
- Provides an overview of the whole time frame including records shown as zero with no interruption.
Platform | Extensibility
SAP Business One 9.3
Web-based Workflow Management

**Feature**
- Web-based management.
- Improved performance (response time) and stability.

**Benefit**
- Unified and centralized configuration in the System Landscape Directory.
Company Specific Mailer Configuration

Feature

- Enable company specific mailer configuration.
- Switch between global company mailer configuration and company specific configuration.

Benefit

- Each tenant can have their own mail server in SAP Business One Cloud.
Query Manager UI Enhancements

Feature
- Filter the list of queries by query name.
- Expand the form to fit the results on your screen.

Benefit
- Fast access to queries.
- Full view of long query names and folders.
## Platform | Extensibility

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EFM Enhancement</strong></td>
<td>Porting from C# to JAVA to make it available on Linux.</td>
</tr>
<tr>
<td><strong>SAP Business One Studio</strong></td>
<td>SAP Business One Studio supports Visual Studio 2015 and TFS (Team Foundation Server) 2015.</td>
</tr>
<tr>
<td><strong>X-App Supports SSO for Service Layer</strong></td>
<td>X-Apps can make calls to Service Layer without requiring the end user login again.</td>
</tr>
<tr>
<td><strong>UI-API Lost Focus-Get Focus Improvements</strong></td>
<td>Improved performance of grids when updating calculation fields</td>
</tr>
<tr>
<td><strong>Support XML methods for SAPbouiCOM.DBDataSource</strong></td>
<td>Fast data retrieve and manipulation on DBDataSource.</td>
</tr>
<tr>
<td><strong>Service Layer as a Service</strong></td>
<td>A new service on the Service Layer platform which exposes semantic layer views in OData format.</td>
</tr>
<tr>
<td><strong>Optimized Login Connection</strong></td>
<td>Connect method optimization</td>
</tr>
</tbody>
</table>
Lifecycle Management
SAP Business One 9.3
SAP Business One Components

Feature

- Register MS Windows and SUSE Linux machines to B1 landscape.
- Install and upgrade B1 components on registered machines, remotely.
  - Server Repository (SBO-Common)
  - Demo Databases
  - B1 client and DI API

Benefit

- Comprehensive and direct management of the company landscape at hand.
- Save time in implementation tasks.
Embedded Incident Reporting

Feature

- Instantly record a problem inside SAP Business One Client.
- Document all steps as screenshots with issue description, system information and optional attachments.
- Report the issue via E-mail or to Partner via company's centralized repository and Remote Support Platform to Partner WebDAV.

Benefit

- Provides accurate issue descriptions to SAP Partners for investigation.
- Reports problems internally to obtain direct support from colleagues within the company.
Remote Support Platform 3.2

Latest Features

- Schema Consistency Check enforcement to Instance Backup feature
  - RSP Task 2315090 performs SAP HANA schema consistency checks described in SAP Note 2116157
  - Ability to run on productive databases only
  - Ability to get email notification about status change

- Simplified Content Upload Requests (CUR) for upload of GoToAssist recordings
  - No need to email the Content Upload request and encryption key.

Benefits

- Consistency check strategy
- Quicker and more effective support

Note: As of SAP Business One 9.3, RSP’s versioning is de-coupled from SAP Business One’s versioning. RSP 3.2 patches will be delivered together with SAP Business One 9.3, thus allowing a flexible software delivery of RSP.
Thank you.

SAP Global SME Business Unit  I  Rollout Services